

Tailored and Dedicated Service
Support for You



A product support network to fit your business.

Our product support network is dedicated to making life easy for you, while contributing to your bottom line. We think of your entire business, along with all your engine needs – not just bits and pieces. So we take a flexible approach to tailoring product support services around your operations.

Our global product support network includes thousands of qualified technicians - supported by advanced logistics systems and tools - work proactively to keep your business moving and your Scania engines running. We'll provide you with everything you need, when you need it, and where you need it. We are your one-stop service partner.

Wherever you meet us, you can always expect the same high level of professional skills and experience.

And dedication to your uptime.

No one tailors to your needs like Scania.

Your Scania engine has over one hundred years of intelligent engineering built in. That is why it makes sense to turn to Scania for your product support needs.

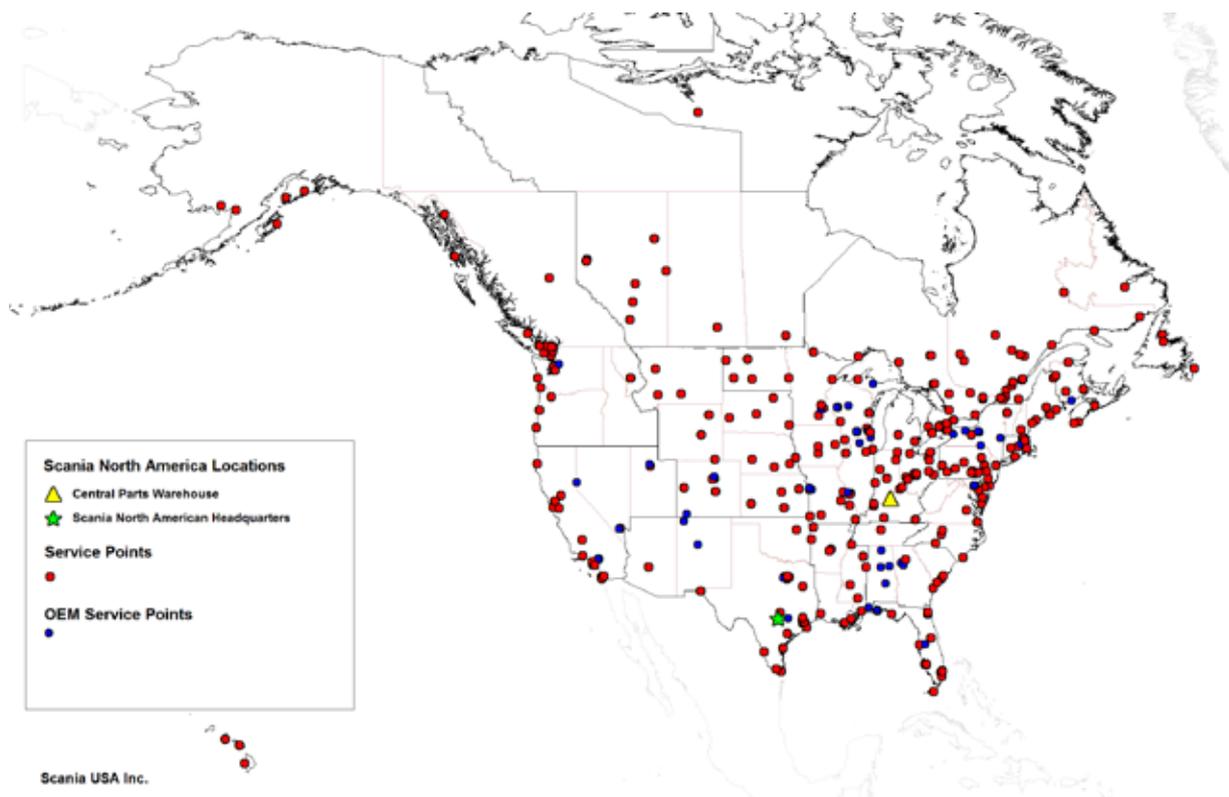
Scania offers a large product support network, with great geographical placement- 1,600 industrial and marine service points worldwide. And we're expanding. Our expanding product support network brings us close to our customers and end users.

Growing product support network in North America.

Scania continues to expand its network in North America which consists of OEM service points and authorized Scania dealers.

The points are carefully evaluated based on commitment, capability and geographical coverage. The network continues to grow as the number of OEMs increases, and demand for willing and capable dealers are needed.

Scania is extremely flexible and can tailor a product support network around the OEM's needs.



We are dedicated to you.

Scania builds some of the finest industrial and marine engines in the world. And while the products we offer may vary, depending on the market, our customers can always be sure we back them up with services that deliver value, reliability and high uptime, giving them excellent return on their investment.

Support from Scania is always there.

With more than 1,600 service points in 100 countries, you can always rely on obtaining both assistance and professional attention quickly and efficiently. Scania Assistance has help desk centers located throughout the world, in which you can expect to receive global technical support 24 hours a day, 7 days a week.

The benefits of training.

Scania provides training for distributors, dealers and OEMs. Trainings consist of classroom and hands on teachings on how to maintain and diagnose Scania engines. These trainings can be conducted at Scania in San Antonio, Texas (Scania's North American Headquarters), at a distributor's location or at an OEM's facility.

Professionalism all the way.

You will experience the same high level of dedicated and professional services wherever you meet us. This includes our highly trained and competent service technicians as well as fully equipped dealers with special tools and computerized diagnostic systems.





Adding value, every chance we get.

To ensure that your Scania engine rewards you with the long life and maximum uptime it was built for, it pays to maintain it with Scania parts.

Scania maintenance parts add value to your business by maximizing your uptime. Their high quality is specially engineered for ultimate performance, endurance, fuel economy and safety.

Scania's central warehouse, located in Belgium, supplies all regional warehouses throughout the world. Scania's North American regional warehouse is located in Jeffersonville, Indiana. The locations of Scania's central and regional warehouses allow us to have 95% parts availability throughout the world. This enables us to deliver what you need, when you need it, wherever you are.

Scania Services Dedicated all the way

